Jolt of Engagement

"A Holistic, Transformational & Inspirational Journey"

"Amazing, inspiring, remarkable and entertaining."
Hossein Vetry, GM, The Ritz-Carlton, Sanya, China

"Melkart, I should call you the Magician..."
Jean-Francois Laurent, GM, Anantara Hotel & Spa, Dubai

"Powerful, inspirational, insightful, and incredibly entertaining. A must for any organisation who wants to turbo charge their company culture. Simply transformational."
Luigi Romaniello, Managing Dir, Rosewood Abu Dhabi

Day 1: Inspiring Leadership: One Team, One Voice, One Mind-set

Mind-set

- Inspiring trust through credibility, character and competence
- Unleashing talent through strengths management leadership
- Enabling execution through "emotional" experience mapping
- Painting the picture through the power of a transformational culture

Audience: All Leaders & Supervisors; Duration: 6 hours

Art of Engagement
Focusing on Strengths
Why vs What
Effectiveness & Efficiency

Day 2: Never too Late to Leave a Story to Tell

Mind-set

- Connecting emotionally with guests (Uplifting Service)
- Embracing the 4 outlook of service engagement superstars
- Leaving guests with stories to tell (the WOW factor)
- Embracing the 3 principles of guest engagement

Audience: All Associates; Duration: 2 hours x 2 General Sessions

ACCOUNTABILITY
CARE outlook
Relationships for Life
Never settle for 99.9%
Whatif?Howto?

Day 3: Teambonding: From Effectiveness to Greatness

Mind-set

- Increasing trust among executive team members
- Engaging in healthy conflicts to promote effectiveness
- Leveraging the team's commitment to decisions and actions
- Holding one another accountable to drive results

Audience: Executive Team Members; Duration: 8 hours

Culture is the GAME
Leading from Within
Responsiveness & Adaptability

For more Info:
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